NCHO 2021
A Virtual Experience

"If we fail to adapt, we fail to move forward."
John Wooten

WELCOME!

On behalf of the current NCHO Executive Committee, we welcome you to this year's virtual conference! We are excited to welcome over 100 registrants from more than 25 institutions across our state. Because the conference is free and open to any institution in NC, please be sure to let others on your team join in on a session or two...even if they did not register. All are welcome!

A Word About the Quote:
While the focus of this year's conference is not COVID-19 specifically, we all have to admit that the past 18+ months have significantly changed the landscape of our field. Areas that were in need of attention, support, improvement, expansion, etc. were amplified and pushed to the forefront. As professionals we have the opportunity right now to reflect and examine ourselves: our vision and our "WHY," our offices: purpose, culture and values, our programs and outcomes, our teams and much more. NCHO believes that to miss this opportunity is to miss a chance to pivot and adapt to truly move forward, better prepared to meet the needs of our professionals and profession in the next 10 years and beyond. It is our hope that the sessions offered and the roundtable conversations will provide you with great conversation to reignite creativity and innovation for each of you and the work that you do.

NCHO EXECUTIVE COMMITTEE

Aliana Harrison, *President* (Elon University)
D'Najah Thomas, *President-Elect* (ACUHO-I)
Shelley Wald, *Past-President* (UNCG)
Adam Nichols, B*usiness Manager* (UNCC)
Theresa McKire, *Professional Development Chair* (UNCG)
Adrian Stowe, *Professional Development Chair-Eelect* (JCSU)
MarQuita Baker, *SHO/CHO Representative* (Elon University)
Tyler Placeres, *SEAHO Representative* (UNCC)
Nick Gawlik, *Technology Chair* (UNCSA)
Jenny Sperry, *Communications Chair* (App State)
Aneshia Jerralds, *Assessment Chair* (Elon University)
Aracelia Mason-Pollard, Member-at-Large (ECU)
Josh Ingebretson, *NCARH Liaison* (UNC)
Agnes Baxer, *HBCU Representative* (Shaw University)
Donovan Smith, *Small College Representative* (Guilford College)

ELECTIONS & AWARDS

Due to the timeline and cycle for this year's conference, both elections and awards nominations will take place throughout the month of October with officers and award recipients announced in the November newsletter/Conference Recap.

Interested in getting involved in NCHO? We encourage you to attend the Getting involved in NCHO session on Tuesday, October 12th at 10a.m. Interested applicants can submit their resume and letter of intent to Aliana Harrison at aharrison3@elon.edu by October 18, 2021.

- **Open Offices for election or appointment**
  - President-Elect (three year commitment: Elect, President, Past-President)
  - Professional Development Chair-Elect (two year commitment: Elect, Chair)
  - Grad Student Representative
  - HBCU Representative
  - New Professional Representative
  - Member-at-Large
  - SEAHO Representative
  - SHO/CHO Representative
  - Business Manager

Want to recognize someone in the state for their amazing work and contributions to our field? Consider submitting an NCHO Award! Nomination submissions will begin to be collected October 13th through October 22nd. Check out the NCHO website for more information to submit a nomination for any of the following awards below.

- Alexis (Lexie) Kamerman Dedication to Social Justice and Peace Award

- Graduate Student of the Year
- Outstanding New Professional
- Outstanding Mid-level Professional
- Al Calarco Commitment to Excellence Award
- Bob Dunnigan Lifetime Service and Achievement Award
- Scott Braswell Award Description
- Dan Wooten Award
- R. Randy Rice Service Awards

CONFERENCE AGENDA

Day 1 Monday, October 11, 2021			
Time	**Session Block**	**Session Title**	**Access**
10:00 AM to 11:00 AM	Pre-Conference	First Time Attendee Meet Up	Join
11:15AM to 12:00 PM	Opening Session	Opening Session: State of NCHO & Business Meeting	Join
12:00 PM to 1:00 PM	Lunch Break		Join
1:00 PM to 2:00 PM	Session 1	Advising Student Leaders & Tackling Student Engagement in the Midst of COVID-19	Join
1:00 PM to 2:00 PM	Session 1	Hate does not discriminate: Preventing and Responding to Bias on Campus	Join
1:00PM to 2:00PM	Session 1	Creating new LLCs: Planning, Partnerships, Design, Evaluation, and Integration	Join
1:00 PM to 2:00 PM	Session 1	Duty Calls: Creating and building a duty resource for on call student and professional staff	Join
2:00 PM to 3:00 PM	Session 2	Conquering Conflict 101	Join
2:00 PM to 3:00 PM	Session 2	What's next? A doctoral program?	Join
2:00 PM to 3:00 PM	Session 2	YOU Need a Vision for YOUR Life: Developing Purpose & Vision	Join
3:00 PM to 4:00 PM	Round Table 1 - Roles	Graduate Student	Join
3:00 PM to 4:00 PM	Round Table 1 - Roles	Professional (Entry-Level)	Join
3:00 PM to 4:00 PM	Round Table 1 - Roles	Professional (Mid-Level)	Join
3:00 PM to 4:00 PM	Round Table 1 - Roles	Professional (Director, SHO, CHO)	Join
3:00 PM to 4:00 PM	Round Table 1 - Roles	Other Professional Networking	Join
4:00 PM to 5:00 PM	Round Table 2 - Identity/Affinity	HBCU	Join
4:00 PM to 5:00 PM	Round Table 2 - Identity/Affinity	Small College	Join
4:00 PM to 5:00 PM	Round Table 2 - Identity/Affinity	LGBTQ+	Join
4:00 PM to 5:00 PM	Round Table 2 - Identity/Affinity	Women in Housing	Join
4:00 PM to 5:00 PM	Round Table 2 - Identity/Affinity	Professionals of Color	Join

Day 2- Tuesday, October 12, 2021			
Time	**Session Block**	**Session Title**	**Access**
9:00 AM to 10:00 AM	Session 3	Small Schools, Big Challenges: A conversation on doing more with less	Join
9:00 AM to 10:00 AM	Session 3	Going beyond support: Challenging RAs through intentional 1:1s	Join
9:00 AM to 10:00 AM	Session 3	Let's Stay Together: Creating a Thriving Relationship with Off Campus Residential Properties	Join
10:00 AM to 11:00 AM	Session 4	Living In, with Littles	Join
10:00 AM to 11:00 AM	Session 4	Making the Call: Harm Reduction in On-Call Response	Join
10:00A.M. to 11:00A.M	Session 4	Getting involved in in NCHO (Leadership Team and Committee Opportunities)	Join
10:00 AM to 11:00 AM	Session 4	Divine Student Staff: Supporting student employees through the NPHC Process	Join
11:00 AM to 12:00 PM	SHO Panel	SHO Panel	Join
12:15 PM to 1:15 PM	Closing Session	Closing Lunch	Join

ROUNDTABLES

Roundtable discussions provide a wonderful opportunity for participants to get together in an informal setting to examine issues as they relate to housing and residence life for the roles we are in and/or identities we hold.

There is no formal agenda, but each roundtable serves a specific community. Facilitators are well versed in the issues important to each community and are excited to engage group members in the discussion.

HBCU	Graduate Student
Small College	Professional (Entry-Level)
LGBTQ+	Professional (Mid-Level)
Women in Housing	Professional (Director, SHO, CHO)
Professionals of Color	Partner & Collaborator Professional Networking

SHO PANEL

We are excited for our Senior Officer Representative Dr. MarQuita Barker to moderate a panel of NCHO Senior Housing Officers who will discuss current issues and trends facing our field. We are excited for the following panelist to join us on Tuesday, October 12th at 11a.m.

Panelists

- Allan Blattner- University of North Carolina at Chapel Hill
- Bobbie Cole - William Peace University
- John Lowney- North Carolina Agricultural & Technical University
- Jonathan Rink- Lenoir-Rhyne University
- Matt Clifford- Wake Forest University
- Walter Snipes - Davidson College

DETAILED SESSION INFORMATION

Monday, October 11th - Sessions 1 & 2

Advising Student Leaders & Tackling Student Engagement in the Midst of COVID-19

Crystal Thibodeaux
UNC Greensboro

Advising during a 'normal' year is already difficult, right? Now throw a global pandemic in the mix… During this session, attendees will talk through lessons learned and various obstacles they may have faced while advising student organizations during COVID-19. Attendees will engage in discussions about motivating/supporting student leaders, while also dealing with a lack of engagement on campus.

Hate Does Not Discriminate: Preventing and Responding to Bias on Campus

Brian Daniel
Mars Hill University

Residence Life professionals have witnessed a rise of bias on campus over the last five years. With the recent spike, administrators are searching for best practices on how to both prevent and respond to bias on their campus. Join a certified Stop the Hate trainer as they share best practices on preventing and responding to hate crimes on campus.

Creating New LLCs: Planning, Partnerships, Design, Evaluation, and Integration

Aliana Harrison
Elon University

Come learn about the LLC creation process that connects LLCs to the larger university or department priorities and provides alignment with your residence life practices and timelines. Elon University utilizes a proposal process and review subcommittee as we develop new LLCs to ensure each program has the resources and structures needed to thrive and support our students and university mission

Duty Calls: Creating and Building a Duty Resource for On Call Student and Professional Staff

Crystal Harvey
High Point University

Duty response is a large part of what we are Residence Life Professional do in our role to support students. As many other institutions have experienced, the way in which we respond to student crisis is ever-changing. This session will discuss the creation and implementation for a duty manual as a resources for student and professional Residence Life staff.

Conquering Conflict 101

Jaime Weiser, High
Point University

Conflicts are an opportunity for growth. In this session, you will be able to complete a conflict resolution inventory to gain insight into your dominant style and learn how to play to your strengths and enhance your areas of growth. You will be able to learn more about when each style can be most beneficial in various residence life situations.

What's Next? A Doctoral Program?

Aliana Harrison
Elon University

Many higher education professionals are considering next steps within the field and the credential needed for a long term career in higher education. Participants will be able to get advice about things to consider when exploring doctoral programs and preparing for the journey.

YOU Need a Vision for YOUR Life: Developing Purpose & Vision

Stephanie Carter
Wake Forest University

It is only when you understand your "why" that you'll be more capable of pursuing the things that give you fulfillment. It will guide all your actions and decisions, allowing you to measure and know success. Understanding your why and developing a vision will serve you well now and in future. Come create/share your goals and develop a guiding vision statement for your life.

Tuesday, October 12th - Sessions 3 & 4

Small Schools, Big Challenges: A conversation on doing more with less

Brian Daniel
Mars Hill University

Do you feel that working at SMALL colleges present BIG challenges? With budgets shrinking and expectations rising, small college professionals are asked to do a lot with few resources. Join in a conversation on how colleagues at small colleges and universities are doing more with less.

Going beyond support: Challenging RAs through intentional 1:1s

Erin Schneller,
Wake Forest University

1-on-1s are a dedicated space on the calendar for time just between a supervisor and their RA. While it may come more naturally to someone to focus on supporting their RA during this time, it is also important to challenge the RA. But how does one create a framework for intentional 1 on 1s? Attend this session to learn more!

Let's Stay Together: Creating a Thriving Relationship with Off Campus Residential Properties

Aneshia Jerralds
Elon University

Does your institution work with an off campus residential property that houses students? This session will explore the relationship between residence life and off campus residential properties! The presenters will provide detailed information on how they created a thriving relationship with an off campus property to better serve students.

Living In, with Littles

Nan Fiebig
Methodist College

Are you a parent who lives in the residence halls? Are you thinking about becoming a parent? Please join us as we discuss tips, tricks and how we keep our sanity while Living In, with Littles.

Making the Call: Harm Reduction in On-Call Response

Meghan Luzader,
North Carolina State University

Staff rounds; on-call responsibilities; duty manuals. These exist on all of our campuses. Likely, we all review these periodically for updates, but through what lens? This session will take a dive into an on-call process review framed around the experiences of those with marginalized identities and the ways our response protocols may be causing additional harm to our residents.

Divine Student Staff: Supporting Student Employees Through the NPHC Process

Carrie Barnhart
Meredith College

Have you ever had a student join an NPHC organization and had a hard time navigating this as a supervisor? National Pan-Hellenic Council (NPHC) consists of the Greek organizations that fosters leadership, mentorship, and a sense of belonging for our black students on campus. As a supervisor, I developed a system to support students that led to high retention, satisfaction, and success for students.

THANK YOU!

Thank you to everyone (Coordinators, Hosts, Panelists, Presenters, Moderators) who helped make this year's conference a success. Your time, talent, and effort is sincerely appreciated.

- Barton College
- Belmont Abbey College
- Brevard College
- Campbell University
- East Carolina University
- Elizabeth City State University
- Elon University
- Fayetteville State University
- Guilford College
- High Point University
- Johnson & Wales University
- Lenoir Rhyne University
- Mars Hill University
- Meredith College
- Methodist University
- Montreat College
- North Carolina A&T State University
- North Carolina State University
- North Carolina Wesleyan College
- Saint Augustine's University
- Salem College
- UNC Chapel Hill
- UNC Charlotte
- UNC Greensboro
- UNC Pembroke
- UNC School of the Arts
- UNC Wilmington
- Wake Forest University
- Western Carolina University
- William Peace University
- Wingate University
- Winston-Salem State University
- Clark Nexsen
- CORT Furniture
- CSC Serviceworks

SAVE-THE-DATE

Mark your calendars for October 10-12, 2022 for NCHO 2022! We will continue to monitor in-person gathering protocols and are hopeful that this time next year we will be able to welcome one another in-person in the mountains of North Carolina. Stay tuned for more information!

CONFERENCE HOSTS NEEDED

If your institution is interested in hosting a NCHO Conference in 2023, 2024, or 2025 please email president.elect.ncho@gmail.com.